



## General Terms and Conditions FiBL-events

### 1. Applicability

The following general terms and conditions are valid for all FiBL-events that are registered online via the FiBL Registration Service ([www.registrationservice.fibl.org](http://www.registrationservice.fibl.org)). All services provided in the context of the meeting will be subject to these General Terms and Conditions. By registering, you are agreeing to these Terms and Conditions.

### 2. Concluding the agreement

Once you have registered for the meeting, you will receive confirmation by email.

### 3. Cancellation

(1) Cancellations must always be made in writing and sent by post or by email.

(2) Where cancellation occurs more than 20 days prior to the start of the meeting it is free of charge.

Where cancellations occur more than 5 days prior to the start of the meeting, an administration fee of CHF 40.- will be charged.

Where cancellation occurs later than this, but prior to the start of the meeting an administration fee of CHF 90.- per day will be charged.

Where an individual fails to attend and has not cancelled in advance, the full course costs are also payable. It is acceptable to send a stand-in to the meeting.

### 4. Changes to the programme, place or timing of the meeting

(1) Where there is good reason to do so, the organiser is entitled to change the place and/or timing of meetings. Attendees will then be permitted to withdraw.

(2) Where there is good reason to do so, the meeting may be cancelled; any charges that have already been paid will be refunded. No claims for compensation above and beyond

this will be valid. Irrespective of this, the organiser may cancel the meeting up to 14 days before it starts without giving a reason.

(3) In case of force majeure, for example war, unrest, natural disaster, fire, strike, lock-out, sabotage by third parties, official order etc., neither party may hold the other liable for any delay to or non-performance of the agreement which results from this force majeure.

(4) The organiser reserve the right to make changes to the programme.

## **5. Prices and services**

The prices quoted in the programme cover the services listed in that programme. No compensation will be made for any services not accepted in their entirety.

## **6. Liability**

Regardless of the legal reason, the organisers are only liable for financial and material damage arising intentionally or from gross negligence. The organisers accept no liability for: accidents occurring during the meeting, or en route to or from the meeting venue; theft; or loss of or damage to any items.

## **7. Data protection**

(1) All personal data will be treated as confidential. All data necessary for administrative purposes will be stored in strict compliance with the relevant provisions. Where appropriate, relevant data will be passed on to associated and third companies tasked with processing reservations.

(2) You are entitled to withdraw your consent to the above paragraph at any time.

## **8. Applicable law and jurisdiction**

(1) The provisions of Swiss law shall apply exclusively to all relationships under the agreement.

(2) The place of jurisdiction for all claims relating to your order is Laufenburg, Switzerland.

(3) The organiser is also entitled to bring legal action under a different jurisdiction.

(4) Should any individual provisions be or become ineffective, this will not affect either the effectiveness of the rest of the agreement or these Terms and Conditions.

## **9. Address**

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Frick, Switzerland, 13 December 2016